

Inbound Freight Planner(UK) – Victoria London

Mountain Warehouse Introduction:

Mountain Warehouse has more than 20 years' experience developing the very best outdoor gear for all the family. Having started with a single shop in Swindon the company now has more than 400 stores and employs around 3,000 people globally. Mountain Warehouse sells more than 20 million items a year from jackets and fleeces to rucksacks and sleeping bags. It also sells items for running and cycling.

What sets it apart from competitors is that almost all its stock is exclusive to Mountain Warehouse. By designing its own top-quality products, and having them made to exacting standards, it can ensure that customers get top-quality products at very competitive prices.

Mountain Warehouse are growing fast both in the UK and Internationally. Our supply chain operations are key to delivering this growth and an exciting opportunity has arisen to join the team as an Inbound Freight Planner. Working with third party Freight providers with distribution centres in the UK, Toronto, and Christchurch NZ you will play a key role, ensuring our products are delivered to our stores and customers around the world.

This is a challenging and rewarding role for an ambitious Inbound Freight Planner looking to join a fast-growing business and gain experience in delivering real results in a challenging environment. The role reports to the Head of Global Freight.

Overview

- The Freight planner will report in to the Head of Global Freight
- The role is to support and maintain strong working processes and data analysis on all MW Freight with the primary focus being freight in to the UK whilst providing support to both the B&M and Freight teams on any shipments MW may undertake.
- Strategic relationships with Freight Forwarders, regular review, tracking, analysis and reporting will be key to the success of the person in this role.

Key Responsibilities:

- Understand and engage with our Global Freight Strategy, to maintain and enhance robust processes optimising service to our UK DC and sharing these with any global partners.
- Raising awareness and knowledge within our own Teams and internal customers to help drive continuous improvement and incremental process improvement.
- To be a point of contact for suppliers and freight forwarder on questions and queries around shipments/POs coming in to the UK network.

- Work closely with our Freight providers to ensure visibility and accuracy of Freight and that is clearly reflected within our internal reporting across the business.
- Ensure that all shipment approvals are actioned or have a response within the agreed SLA to enable all MW product to move in a timely manner and In line with the product critical paths.
- Working with our Partners to establish best practice, driving confidence across the Mountain Warehouse business
- Have primary responsibility for managing POs and shipments into the UK including reporting, SOPs and maintaining the relationship with both the freight provider and the DCs in these regions.
- Work closely with the UK Distribution Centre and Freight Forwarder to manage inbound container and landed bookings and capacity on an ongoing basis.
- Work to all SLA's and KPI's and review them with the Head of Global Freight and freight providers. Attend all Commercial and operational reviews on a regular basis to discuss the current inventory position and reporting.
- Liaise with Mountain Warehouse's internal S&OP teams (primarily Buying Merchandising, Finance and Supply Chain) to ensure the processes are visible and understood across all regions.
- Contribute ideas to the overall continuous improvement strategy and longer-term strategic goals.
- Demonstrated ability to work with large quantities of statistical data and convert it into understandable, meaningful results.
- Work with stakeholders on change management initiatives and contribute to key projects impacting freight and shipping.
- Promote a culture of accountability, partnership, and continuous improvement with our partners.
- Applying appropriate technical knowledge and skill to contribute to an efficient Inventory Control team within the DCs.
- Manage your relationships with key partners effectively and feedback constructively and meaningfully to the head of global freight on these relationships.
- Working closely with our B&M Teams to share data, track trends, and contribute to key projects and continuous improvement initiatives.
- Oversee with finance and freight team the timely and accurate checking and approval of freight and any other invoices as required be that approval by yourself or by someone else on the team.
- Maintain robust and accurate freight data records of costs and shipment details to build detailed and useable freight history alongside the Head of Global Freight.
- Help to provide cost analysis and forward forecasts as required within the agreed SLAs and wider business functions under the guidance and requirements set by the Head of Global Freight.